

Local Government
OMBUDSMAN

28 October 2010

[REDACTED]
Brighton
BN1 [REDACTED]

Our ref: 10 008 574
Please quote our reference when contacting us and,
if using email, please put the reference number in the email subject header

**If telephoning please contact: Nicholas Evans on 020 7217 4693
email address: n.evans2@lgo.org.uk**

Dear [REDACTED]

Complaint about Brighton and Hove City Council

Thank you for your emails of 19 October and 27 October in response to my provisional view of your complaint dated 5 October.

I have considered all of the points that you have made. I have enclosed a copy of my final decision on your complaint which incorporates my consideration of your comments and the photographs that you provided.

I am sorry to inform you that my decision is that the Council was not at fault for all the matters complained about and even if the Council was at fault you have not been caused a significant injustice as a consequence.

The Local Government Act 1974 requires the Ombudsman to inform the Council of the decision on your complaint and so I am sending a copy of my letter to the Council's Chief Executive.

Yours sincerely



Nicholas Evans
Investigator

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